

Grand Traverse County
Commission on Aging
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The Upside Of Aging

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Happy New Year!

The Commission on Aging will be conducting some training on Martin Luther King, Jr. Day, Monday January 21st, for our Field Staff. This training could potentially change the time that your staff member arrives for your appointment on this day.

COAST

Reservations and Cancellations

Due to the high number of last minute cancellations, a change regarding the COAST reservation system will now be enforced. Reservations may be made up to seven days in advance. We ask that you make reservations for planned trips **only**, not as placeholders. Reservations that become unneeded must be cancelled **48 hours in advance**. Not boarding the bus when it arrives for your reservation is considered a late cancellation. Riders with 3 or more late cancellations in any given month will be sent a notice of concern. Riders with 5 or more late cancellations in any given month may be suspended from COAST services for two weeks. Any rider facing possible suspension from COAST services will have a right to appeal the decision. For more information on the appeals process, please contact us at 231-922-4688.

We hope that these changes will help open up our COAST Bus to more riders, who really need the service.



Caring for those who cared for you.

Caring for those who cared for you, since 1975



Baskets of Bounty

We would like to thank everyone who donated items, volunteered to help us put our baskets together, or delivered baskets to our clients.

Without you there would be no Baskets of Bounty!

AARP Tax Preparation Program

Again this year, the Commission on Aging will serve as a host site for tax preparation through AARP.

We will start scheduling appointments for February beginning **January 22nd**.

At this point we are unsure of how many AARP Tax Program Volunteers we will have, or the days that they will be here to provide this valuable service.

To take advantage of this free Tax Preparation program you must be a Grand Traverse County resident, aged 60 years or older.

Your tax return must be simple by nature. A list of the types of returns the volunteers can process will be sent to anyone scheduling an appointment.